



PROGRESS. PROGRESS. PROGRESS.

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Dear Vocal Love Clients,

I understand that life is unpredictable and things come up leaving you no choice but to cancel or not show up for your scheduled lesson. In such situations, I respectfully request that you provide notice of cancellation at least 24 hours before your scheduled voice lesson. This will allow me to fill your appointment slot with another customer. When cancellations happen less than 24 hours, it is very unlikely that I will be able to fill that slot. Your time is valuable and so is Vocal Love's.

Please note that effective immediately, there will be a fee of 50% of the original service cost for any lesson cancelled with less than 24 hours notice and for all no shows.

If you have any questions regarding this new policy or if a special circumstance comes up, please feel free to email or call me so we can come to a resolution that works for both of us!

Thank you for understanding!!

**Sing with you soon,
Joslynn Cortes
Founder & Vocal Instructor**